



**FREIGHT CLAIM FORM**

**Claimant Company**

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Phone # \_\_\_\_\_ Fax # \_\_\_\_\_ Email: \_\_\_\_\_  
Contact Person: \_\_\_\_\_  
Your Company Assigned Claim # \_\_\_\_\_  
PRO # \_\_\_\_\_

Total claim in the amount of \$ \_\_\_\_\_ is hereby filed against the carrier for:

- Shortage     Visual Damage     Temperature Control
- Concealed Damages (Discovered after Delivery)

Claims for damage or shortages must be submitted to Transporters Logistics within 30 days of delivery.

B/L #: \_\_\_\_\_

SHIPPER: \_\_\_\_\_ CONSIGNEE: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Date of pick up: \_\_\_\_\_ Date of delivery: \_\_\_\_\_

Briefly describe what the claim represents and show how the amount of the claim was calculated.  
(Please attach pictures for damage claims)

\$ \_\_\_\_\_  
\$ \_\_\_\_\_  
\$ \_\_\_\_\_  
\$ \_\_\_\_\_  
\$ \_\_\_\_\_  
\$ \_\_\_\_\_

Total Claim Amount \$ \_\_\_\_\_

If the claim involves damaged goods, please check one or more of the following:

- Damaged goods can be repaired for approximately \$ \_\_\_\_\_
  - Damaged goods can be used "as is" for an allowance of \$ \_\_\_\_\_
  - Damaged goods are available for carrier pickup
  - Damaged goods are unavailable (please explain)
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To avoid delay in processing your claim, please attach the appropriate documents:

- \* A copy of the original Bill of Lading
- \* Consignee's copy of freight bill bearing loss or damage notations
- \* A copy of the packing slip listing all products shipped
- \* A copy of suppliers invoice showing cost of the goods and associated discounts
- \* Itemizes repair bill including parts and labour, if applicable and any associated costs to support the cost of the claim.

Please be advised that your Claim may be delayed unless a complete claim is received. The absence of any document called for in connection with this claim must be explained.

All salvage must be retained until such time as Transporters Logistics has settled the claim. Failure to have salvage available for pickup may result in claim payment being withheld or reduced.

Claims should not be deducted from freight invoices

PLEASE NOTE THAT GST/HST IS NOT APPLICABLE ON CLAIMS AS PER REVENUE CANADA

**ALL CLAIMS SUBJECT TO INVESTIGATION AND APPROVAL  
BY TRANSPORTERS LOGISTICS CLAIMS DEPARTMENT**

Please submit to:

Transporters Logistics  
101-455 E. Columbia St.  
New Westminster, BC V3L 3X6  
Fax (778) 397-7735  
Fax (877) 387-7735  
Email: troyh@shippingservice.ca